

# 2-1-1

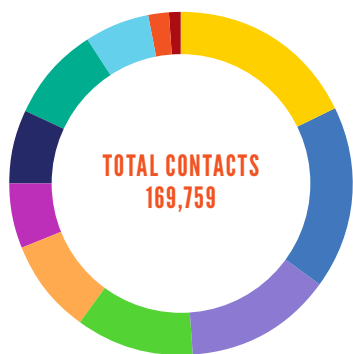
# WE CAN HELP



GREATER CLEVELAND

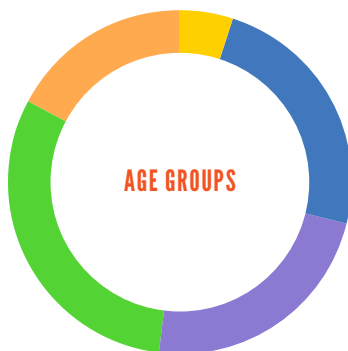
**GET ASSISTANCE FOR YOUR SOCIAL SERVICE NEEDS 24 HOURS EVERYDAY.**  
**SIMPLY DIAL 2-1-1 OR VISIT 211OH.ORG TO CHAT ONLINE. Se habla español.**

## 2019 2-1-1 STATS ENTIRE SERVICE AREA

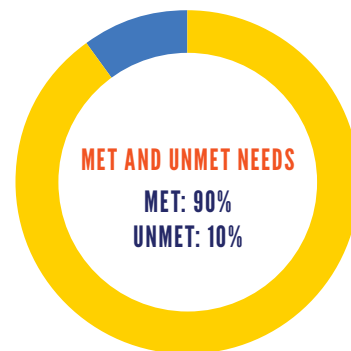


Food	18%
Housing	17%
Utility Assistance	14%
Education, Employment, Income	11%
Legal, Consumer, Public Safety	9%
Information Services	6%
Clothing/Household Needs	7%
Healthcare and Mental Health	9%
Individual and Family Support	6%
Transportation	2%
Other	1%

In 2019, United Way of Greater Cleveland's 2-1-1 helped more than 160,000 people with free and confidential health and human service assessment and community resource navigation, 24 hours a day, seven days a week.



0-17	5%
18-34	24%
35-49	23%
50-64	31%
65+	17%



### TOP 5 UNMET NEEDS

Gas Service Payment Assistance	2,377
Rent Payment Assistance	1,650
Electric Service Payment	1,154
Transportation Expense Assistance	826
Rent Deposit Assistance	690

## 211 HELP LINK



A SERVICE OF UNITED WAY GREATER CLEVELAND

**88% of our clients  
discovered new  
resources or information  
by contacting 2-1-1.**

**Get Connected. Get Help.**

WE ARE HERE FOR YOU.

UNITEDWAYCLEVELAND.ORG

